

The SIT50116 Diploma of Travel and Tourism Management is a nationally accredited course that reflects the role of highly skilled senior operators who use a broad range of tourism or travel skills combined with managerial skills and sound knowledge of industry operations to coordinate travel or tourism operations. They operate independently, have responsibility for others, and make a range of operational business decisions.

Training is conducted face-to-face in a classroom based (theoretical) environment.

MODE OF STUDY

Training sessions are trainer led in group sizes of no more than 25 students using a classroom mode of study.

The training program is undertaken using a planned schedule. Sessions will include projects, demonstration, role plays and cases studies.

In addition to face-to-face learning, students will also complete self-paced study to assist them in building their professional knowledge and undertake work toward their assessments.

Students will typically attend formal training sessions four days per week. Each day has scheduled training over 7 hours resulting in 28 contact hours per week.

THE COURSE FACTS

- Duration: 39 weeks (Excluding Holiday)
- **Commitment:** 4 Days per week in class (9am 4pm)
- **Commencing:** 29/01/2019
- Qualification: SIT50116 Diploma of Travel and Tourism Management
- **Delivery mode:** Face-to-face and work-placement
- **Location:** Liverpool Australia
- **Cost:** AUD12,000.00

COURSE STRUCTURE

The course will be delivered over a period of 45 weeks, which includes 3 term breaks of 2 weeks each. The course will be delivered in four terms. The term dates are

 Term One
 29/01/2019 - 12/04/2019

 Term Two
 29/04/2019 - 05/07/2019

 Term Three
 22/07/2019 - 27/09/2019

 Term Four
 14/10/2019 - 06/12/2019

The following identifies each term and the units of competence to be delivered:

Term One

SITTIND001 Source and use information on the tourism and travel industry

SITXCCS007 Enhance customer service experiences

SITXCCS008 Develop and manage quality customer service practices

SITTTSL005 Sell tourism products and services

SITTTSL006 Prepare quotations

SITTTSL008 Book supplier products and services / SITTTSL009

Process travel-related documentation

BSBCMM401 Make a presentation (Continues in Term 2)

BSBDIV501 Manage diversity in the workplace (Continues in Term 2)

Term Two

BSBCMM401 Make a presentation

BSBDIV501 Manage diversity in the workplace

SITTTSL010 Use a computerised reservations or operations system (Continues in Term 3)

SITXWHS003 Implement and monitor work health and safety practices

BSBADM502 Manage meetings (Continues in Term 3)

SITXFIN002 Interpret financial information (Continues in Term 3)

SISSSCO305 Implement selection policies (Continues in T3)

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Term Three

SITTTSL010 Use a computerised reservations or operations system

BSBADM502 Manage meetings

SITXFIN002 Interpret financial information

SITTTSL011 Source airfares for domestic flights

SITXMPR002 Create a promotional display or stand

SITXFIN003 Manage finances within a budget / SITXFIN004

Prepare and monitor budgets (Continues in Term 4)

SITXHRM003 Lead and manage people (Continues in Term 4)

SITTTSL013 Construct promotional international airfares

(Continues in Term 4)

Term Four

SITXFIN003 Manage finances within a budget / SITXFIN004 Prepare and monitor budgets

SITXHRM003 Lead and manage people

SITTTSL013 Construct promotional international airfares

SITXMGT002 Establish and conduct business relationships

SITXCOM005 Manage conflict

SITXMGT001 Monitor work operations

COURSE FEES

- **Application Fee** (not refundable) AUD300
- **Tuition Fee** AUD10,900.00
- **₹ Learning Resources** AUD600.00
- **₹ Training Consumables** AUD200.00

Total AUD12,000.00

Minimum of First Term fees (AUD3,000.00)

PAYMENT SCHEDULE

Paid on application for enrolment – AUD300.00

Term One – AUD3,000.00

Term Two – AUD3,000.00

Term Three – AUD3,000.00

Term Four – AUD3,000.00

All term payments must be paid in full, in advance of the term commencing in order to maintain a valid enrolment.

MINIMUM ENTRY REQUIREMENTS:

There are no entry requirements to this qualification.

ACBC requires students to have completed a School Certificate or equivalent secondary schooling outcome.

Additionally applicants must:

- **₹** Be over the age of 18
- Demonstrate good command of written and spoken English
- Verified evidence of IELTS Level 5.5
- Have completed an equivalent secondary schooling level of a School Certificate or can demonstrate suitable work or life experience.
- Meet the following Student Visa 500 requirements Follow this link: https://www.border.gov.au/Trav/Stud/More/ Visa-conditions/visa-conditions-students

APPLICATION PROCESS

To enrol into a course as an overseas student at Australian Careers Business College, applicants must complete an International Student Enrolment Form available from our website.

The form should be completed in full and submitted by mail or fax with full payment to:

Student Services

Address: 28 Memorial Avenue, Liverpool NSW 2170

Australia.

Fax: +612 9824 1730

The application for enrolment must be accompanied by:

- evidence of IELTS proficiency (General Score of 5.5)
- evidence of a School Certificate or equivalent secondary schooling outcome
- Application Fee (not refundable) AUD 300.00

When we receive your application, our Student Services will review it for completeness. When the application for enrolment is complete you will be issued a Letter of Offer (valid 14 days), invoice for initial payment of fees and provided with a Student Agreement for your review.

Once you accept the offer you are required to return the student agreement with the initial payment of fees, IELTS and education proof.

Upon approval of your application, an electronic confirmation of enrolment (eCoe) will be generated and forwarded to Department of Immigration and Border Protection (DIBP) and yourself at the address provided on your application with an official receipt for the fees paid. It is the applicant's responsibility to apply for a student visa. If your application is not complete, our Director of Client Services will contact you.

When you receive your eCoe, it should be taken to the visa section of your nearest Australian Diplomatic Mission (i.e. Consulate, High Commission or Embassy) where you can make an application for a student visa. You will be unable to apply for a student visa without the eCoe. Visit the DIBP website for more information at https://www.border.gov.au/Trav/Visa/Appl/Student.

Successful Student Visa

If your student visa application is approved, you should contact ACBC and provide evidence of approval. ACBC will contact you to confirm your timetable, start date and all other arrangements for your study with ACBC.

Unsuccessful Student Visa

If your student visa application is NOT approved, you must contact Australian Careers Business College, and advise us and apply in writing for a refund of student fees in accordance with our Fee Refund Policy.

For further information please contact:

Nick Elisha – Director of Studies

Phone: +612 9824 0000 Email: nick@acbc.nsw.edu.au

CAMPUS LOCATIONS

The Liverpool campus is located in the heart of the local Business District and is no more than a seven minute walk from the train station and public transport.

The Australian Careers Business College is registered by Australian Skills Quality Authority (ASQA) to deliver selected Nationally Recognised Qualifications



ACBC is a Registered Training Organisation (RTO) No. 90271. CRICOS Code 03629E

